

Case Study

Cloud Services

# Delivering Superior **Operational Visibility and Service Agility** at Low Cost

Financial Services Industry

systems

## Challenge

Our client is a well-reputed digital bank dealing with capital markets brokerage. They required a solution to monitor their cloud workloads, ensure high availability and help them identify existing and future challenges with their infrastructure and applications. The client's diverse server environment ran on a variety of operating systems and cloud platforms, which made multiplatform monitoring difficult for the client. Glitches in the servers also hindered their aim of providing their customers a seamless digital banking experience.

The client required a single view across the hybrid cloud that would reduce the need for multiple tools and interfaces, provide flexibility, automate configuration and onboarding, and offer deep analytics that identify issues, improve efficiency, and maximize performance.

## Solution

Systems Limited implemented Microsoft's Operations Management Suite (OMS) to manage the client's enterprise environment. OMS offered a single toolset for monitoring the client's Windows and Linux datacenter workloads using cloud-scale resources. Powerful log management tools improved operational visibility by combining machine data sources from multiple systems into a single data store. The customizable OMS dashboard used best-practice workload configurations that helped the client's IT staff troubleshoot server configuration issues.

The solution offered Windows monitoring and robust cross-platform support (including Linux) from a single console. OMS enhanced security and compliance by quickly identifying missing systems and assessing workload health and risk. It collected security-related events for forensic audit and breach analysis to detect configuration changes that indicate operational changes across a hybrid environment. Configured OMS alerts helped our client identify and track any anomalies in banking operations and take immediate action to rectify them.

## Technologies



## Services



Managed Services



Powerful Log Management Tools



Best-Practice Workload Configuration



A Robust Monitoring Environment

## Results

**45%**

lower operational cost

**60%**

resource optimization

**2x**

faster decision-making



Greater agility  
Improved customer focus

## About Systems

Systems Limited is a full-service technology consulting and business process outsourcing company. We deliver digital solutions and services to help our clients increase agility, control costs, and reduce business risk. We help you execute on your vision using enabling technologies and the industry's most stable global talent pool.

Systems Limited's 40-year track record of successful delivery and production-ready solutions help our clients accelerate time to market and gain a competitive edge. Our strengths include ERP, business applications, data & AI, collaboration, eCommerce, mobility, and enterprise integration.

Systems Limited has engineered high-performance, cost-effective solutions for some of the world's best-known companies in banking, insurance, retail, consumer goods, supply chain, distribution, manufacturing, and other industries. We excel at delivering value and exceeding customer expectations.

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